Smarter Selling: Bigger Sales from Better Service!

Presented by: Tim Huckabee AIFSE Saturday, September 14, 2013 Wyndham Garden, Austin, Texas 10:30am-3:30pm

Join TSFA and industry guru Tim Huckabee AIFSE for an information-filled one-day workshop, **Smart Selling: Bigger Sales From Better Service**.



Tim will present two 90-minute programs (section A and section B) in which he will introduce elements of the FloralStrategies process which is being used by successful florists all over Texas (and worldwide!). Learn how to engage customers on the phone and on the floor in a whole new, exciting manner. Explore ways to sell at higher prices every day, even to 'regular' customers. Discover techniques to better manage and motivate your team, even the 'difficult' ones! Empower your staff to handle complaints easier than ever before and MUCH more. Expect to



Taking the Order

return to your store invigorated and enthused to boost sales by double digits!

Smart Sellinglistening to the customer

TSFA Members: \$175 Non-Members: \$215 Your investment includes:

- Tim's Workshop on September 14, 2013
- Lunch
- And a Bonus from Tim a \$100 credit from FloralStrategies if you schedule onsite training in your store!

Registration Information

Name:	Shop:		
Address:	City:	State:	Zip:
Email:	Shop telephone:	Cell:	
TSFA Member: Yes No	I would like to learn more about TSFA.		
Check Enclosed			
Credit Card information:			
Number		Exp	Code
Billing Zip:Nam	ne on Card		
	Mail registration to: rists' Association, PO Box 170760, A txsfa@sbcglobal.net • Fax to: 512.		

Questions? 512.834.036